



# IMAGINE

## MORE EFFICIENT RECORD KEEPING

Easier counter service.  
Faster record retrieval.  
Better workflow management.



Experience the one-of-a-kind simplicity and ease of Acclaim, only from Harris Recording Solutions.

Designed to revolutionize your workflow, we deliver the efficiency county clerks and recorders need.

### EASY-TO-USE

Acclaim offers One Touch Scan and Return, which reduces touch points and has led to as much as a **30%** improvement in productivity. Using image-centric technology, scanned images are available on demand and throughout the recording process. Additionally, individualized self-help and productivity aids continue to improve workflow while maintaining legislative compliance.

Acclaim Web is a comprehensive search and shopping solution that will create an exceptional customer experience for your citizens and pro- searchers. We've programmed Acclaim to mirror the look, feel, and navigation of Microsoft Office products for a familiar experience, easier training, and faster adoption by staff.

### PERSONALIZED SELF-HELP TOOLS

- Electronically stamp recording book and page, eliminating the need for slip printers
- Running transaction fee total bar gives continuous access to a customer's current balance due
- System generated reports help manage available resources
- Push pins and split screen views customize the monitor's real-estate to the user's preference
- Hot keys and function keys reduce clicks and speed workflow

## Key Features

- Access to sensitive and secure data is controlled at the user level as determined by the county
- Web accessibility reduces number of public search terminals required in your office
- Electronically certify documents to free staff time and add customer convenience
- Reduced mailing of documents to the customer lowers costs and saves processing and wait time
- Reduces backlog by processing more documents in less time
- eRecording is integrated into the software rather than a separate module

## Your Records. Our Passion



*Harris Recording Solutions continues to exceed our expectations. They are committed to the customer experience and it shows. The Harris team maintains professional relationships and works with us to deliver great results for the public. Thank you HRS for helping us achieve more.*

- **Kalie Work**, County Recorder, Washoe County, NV

*Improving the level of service to our citizens is my primary goal. Acclaim will drastically improve our recording capabilities and service offerings to the public.*

- **Roger D. Eaton**, Clerk of Court, Charlotte County, FL



## When Every Dollar Counts

### Acclaim Web

- Search functionality offers expert searching through both public access and secure password-protected login accounts
- eCommerce features enable you to charge for online searching and print capabilities via escrow accounts or online credit card payments

### Accounting

- Calculate and account for all recording fees and taxes with GAAP-compliant accounting
- Automatically generate customer receipts and record accounting entries for multiple payment types
- Reports are available for user and supervisor levels to track distribution of funds, overages, shortages, revisions, daily close-out, billing, detailed user statistics, and more
- Complete point of sale cashiering, including escrow balance debiting and invoicing



Trust Harris Recording Solutions to provide the solutions you need to preserve records for generations to come.

Call today to learn how Acclaim can improve your business and customer experience.

**866.278.4765**